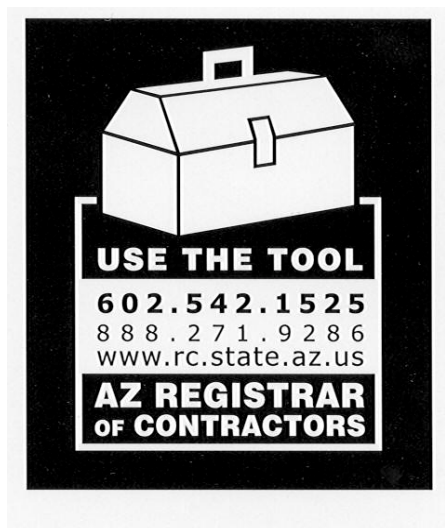


## Don't get nailed by an unscrupulous or unlicensed contractor. Before you hire a contractor or sign a contract for home repair, the Arizona Registrar of Contractors advises:

- Home improvement and repair projects have provided scam artists opportunities to make money from other people's loss and suffering!
- Don't rush into the repairs, no matter how badly they are needed!
- Don't hire the first contractor who comes along.
- Don't be victimized by someone making a door-to-door presentation, offering to do repair jobs or home improvement on-the-spot, and requiring a cash deposit. An enterprising contractor may take the door-to-door sales approach. However, even on the smallest job, you must get proof that the person you are dealing with has a contractor's license in the trade for which you expect to have the work done. Get a written contract that contains all the details of the job to be performed.
- Deal only with licensed contractors. Consumers have very little, if any recourse against unlicensed contractors.
- Ask for the contractor's license number. If the person says he or she is representing a contractor call the contractor to find out if the person you are dealing with is authorized to act on behalf of the contractor.
- Call the Registrar of Contractors' office to verify the information provided by the bidding contractor or salesperson, including the name of the person and the name on the license... *is a legitimate representative of a licensed contractor with a clean record.*
- Get at least 3 bids and ask for references of work the contractor has completed in the local area.
- Contact the people provided as references by the bidding contractor and ask questions that will help

you decide whether the contractor you are considering hiring will satisfy your needs. This takes time, but saves money and aggravation in the long run.

- Don't pay cash, don't let the payments get ahead of the work completed, and don't pay the full cost of the job up-front.
- Require a written contract with the contractor's license number on it, and don't sign until you fully understand the terms. Remember, if it's in the contract, you can expect to have it done. If it's not there, even with a verbal promise, you may not get what you think you are paying for.
- When you call the Registrar of Contractors to check on the contractor, have the contractor's name and license number at hand.



***You can do more to protect yourself from problems with contractors than the Arizona Registrar of Contractors can do to help you after you are harmed.*** The Registrar produces several outstanding, easy to read publications to help consumers properly plan for and make informed decisions about dealing with contractors.

### **"A Guide to Contracting for Residential Construction"**

contains 22 pages with all you need to:

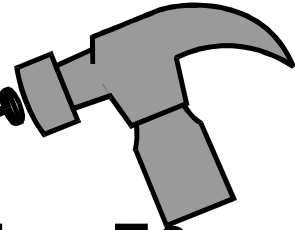
- Select a reputable and qualified contractor
- Negotiate a clear contract
- Prevent disputes with the contractor
- Resolve disputes when they arise

### **"Handling a dispute in Residential Construction"**

contains 12 pages with all you need to know about:

- Licensing requirements
- Filing a complaint
- Financial protections
- How to collect from the Recovery Fund

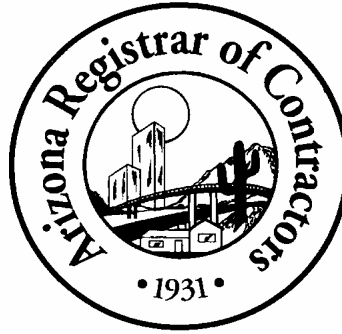
# Don't Get Nailed!



If you are a wildfire victim,  
before you sign a contract or pay anything to  
repair or build...

Call the

**Arizona Registrar of  
Contractors**



We can tell you if your  
contractor is licensed, in  
good standing and in the  
proper classification to fit  
your needs.

If you don't already have  
a contractor, we can  
send valuable informa-  
tion to assist you in se-  
lecting one.

Call **NOW** and let us  
help you protect your-  
self.

# ***WILDFIRE VICTIMS***

If you are a wildfire vic-  
tim, before you sign a  
contract or pay anything  
to repair or rebuild...

Call the

**ARIZONA REGISTRAR  
OF CONTRACTORS**

**TUCSON OFFICE:**

.....(520) 628-6345

**TOLL-FREE:**

.....1-888-271-9286

**WEBSITE:**

.....[www.azroc.gov](http://www.azroc.gov)